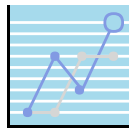


# How surge pricing works

Learn how surge pricing helps quickly connect each person who needs a ride with a driver to help them get to their destinations.

What is surge pricing?

## Here's how it works



### Demand for rides increases

There are times when so many people are requesting rides that there aren't enough cars on the road to help take them all. Bad weather, rush hour, and special events, for instance, may cause unusually large numbers of people to want to ride Uber all at the same time.



### Prices go up

In these cases of very high demand, fares may increase to help ensure those who need a ride can get one. This system is called surge pricing, and it lets us continue to be a reliable choice.



### Riders pay more or wait

Whenever we raise rates due to surge pricing, we let riders know in the app. Some riders will choose to pay, while some will choose to wait a few minutes to see if the rates go back down to normal.



## How are surge prices calculated?

When prices are surging, you'll see a multiplier to the standard rates on the map. For example, you might see surge at 1.8x or 2.5x. This is how much your base fare will be multiplied by, so a fare that is usually \$10 would be \$18 when it's at 1.8x Surge. Uber's fee percentage does not change during surge pricing.

Because we update the rates based on the demand in real time, surge can change quickly. Surge pricing is also specific to different areas in a city, so some neighborhoods may have surge pricing at the same time as other neighborhoods do not.

Surge pricing on the map shows the price that will apply to riders using the Uber app in that area. The rider's location determines the amount of surge pricing on a trip, not the driver's location.

## How to identify surge in the app

When demand increases in a specific area, that neighborhood will change color. You can zoom into colored areas of your app's city map to see current surge pricing.

The colored areas of the map will range from light orange to dark red. Light orange areas represent small multipliers while dark red areas indicate large multipliers.

You can see the amount of surge pricing that will apply to a potential trip when you are deciding whether or not to accept a trip in the driver app.

[How are surge prices calculated?](#)

## Read more resources

### Earn higher ratings

[BROWSE RESOURCES](#)

#### UBER

#### SIGN UP TO RIDE

#### BECOME A DRIVER

[Enter Your Location](#)

[ENGLISH](#)

[Help](#)

[Ride](#)

[Drive](#)

[Cities](#)

[Fare Estimate](#)

[Food](#)

[Business Travel](#)

[How it Works](#)

[Airports](#)

[Countries](#)

[Safety](#)

[Careers](#)

[Helping Cities](#)

[Our Story](#)

[Blog](#)

[Newsroom](#)

[Media](#)

[Uber API](#)

[Gift Cards](#)

[Uber vs Driving Jobs](#)

[Top Cities](#)

[Top Countries](#)

[San Francisco](#) [London](#) [Los Angeles](#) [Washington D.C.](#) [Mexico City](#) [Sao Paulo](#)

[USA](#) [France](#) [India](#) [Spain](#) [Mexico](#) [Russia](#)



© 2017 Uber Technologies Inc.

[Privacy](#)

[Accessibility](#)

[Terms](#)